

TAKING SHEFFIELD OPERATIONS FROM A MULTI AGENCY SITE TO SOLE SUPPLY

We've been established since 2001, set up with a simple, honest straight-forward approach to recruitment, and we're proud to say that we still operate in this way.

Our onsite operations in Sheffield began in 2017, working with a well-known fashion, sports and home goods retailer with an annual turnover in excess of £5 billion.

In 2023, we transitioned the operation from a multi-agency site to sole supplier after a successful competitive tender process. At our peak, we supplied 650 workers each week, supported by a dedicated account management team of seven from Linear, managing morning, afternoon and night shifts. This team successfully flex and scale the temporary workforce throughout the year to meet peak requirements.

As the supplier we also handle:

- Account management, including return-to-work processes, absence tracking, performance evaluations, and handling grievances and disciplinary actions
- TUPE (Transfer of Undertakings (Protection of Employment) (256 temp workers and 2 Linear Co-ordinators in this instance)
- Key Performance Indicators (KPIs)
- Performance reviews (both with both candidates and client) on a weekly, monthly, and annual basis

We work in an ethical and compliant manner in accordance with our REC, Stronger Together, Sedex and GLAA memberships. We don't make use of any umbrella payroll solutions and we work with our client in a fully transparent manner with regards to pricing.

KEY FACTS

- Established for over 25 years
- Over 8 years experience in onsite operations
- Working with a £5 billion turnover Client
- Over 11,500 weekly hours processed















